



SUPERVISORY SKILLS



Dates: 18, 25 November 2019
Duration: 3 hours/module
Hours: 9 am - 12 pm
Venue: CCI France Myanmar
Trainer: Mrs. Carine Le Port
Language: English
Rate: \$35/Members
/module \$50/Non-members

WHO SHOULD ATTEND?

Any recently appointed manager wanting to overcome many of the supervisory problems and challenges they may encounter in their new function.

Any manager convinced that leading a group does imply to be flexible and open to change, prompt to react and adapt goal and path, and that the adhesion of the entire group to their project is the best way to make it happens.

DETAILED MODULES' CURRICULUM

Module 1 - Decision making (3 hrs)

- Introduction to problem solving techniques
- Evaluating options
- Avoiding common decision making mistakes

Module 2 - Team Management Skills (3 hrs)

- Delegating
- Motivating your team
- Coaching your team

Module 3 - Positive discipline (3 hrs)

- Myanmar legal framework on discipline
- Positive discipline process
- Effective communication in challenging situations